## Migration process Zeno Office and MobileMatriX

Zeno Office 3.4 and MobileMatriX 5.2 won't be dongle protected any more. Both products utilize CLM software licensing now.

This document informs on:

# How to migrate from dongle protected Zeno Office/MobileMatriX (releases before Zeno Office 3.4 and MobileMatriX 5.2) to the new software protected versions

In order to upgrade to a CLM protected version of Zeno Office/MobileMatriX it's **not** enough to simply install the latest version. As the licensing approach has changed, a special "migration article" has to be ordered in addition.

#### Following criteria have to be met to update existing dongle protected versions:

- The customer must have a valid Zeno Office/MobileMatriX CCP
- The customer must order following migration article numbers depending on his product

843608	Zeno Office Dongle Migration to CLM. Order this article
	to migrate from a Dongle protected to a CLM protected
	version

- 845775 MobileMatriX Dongle Migration to CLM. Order this article to migrate from a Dongle protected to a CLM protected version
- The customer has to log into myWorld to download the latest Zeno Office/MobileMatriX version as well as the new license file.

Customers **without** a valid CCP contract must order the migration article **and** a new CCP article: Users having a dongle protected version of Zeno Office or MobileMatriX must make sure that a valid CCP exists. The validity of the CCP is checked at the moment the dongle migration is ordered. Without a valid CCP, no migration is possible.



### Migration workflow for all selling units:

- 1. Enter one of the migration articles to the system:
  - a. 843608 for Zeno Office/Zeno Office on ArcGIS
  - b. 845775 for MobileMatriX/MobileMatriX onArcGIS

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2. Add the serial number of your previously used Dongle

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Char. description	Char. Value	Inf
MobileMatriX Migration	MMX on Dongle Migration	1
MobileMatrix CCPs		
MobileMatrix Dist.Partner CCPs		
Installation Media		
Dongle available?	available	
Dongle no / Equipment no		
MMX Standard Demo Edition		
MMX Professional Demo Edition		
MMX on ArcGIS Demo Edition		
MMX Standard Evaluation		
MMX Pofessional Evaluation		
MMX on ArcGIS Evaluation		<b>I</b>
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IMX Standard Demo Edition	$\mathbf{\vee}$	
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1MX on ArcGIS Demo Edition		
IMX Standard Evaluation		
IMX Pofessional Evaluation		
1MX on ArcGIS Evaluation		

3. SAP checks if a valid CCP is assigned to the entered dongle number. If no CCP is found or the CCP has expired, a message box shows up.

Characteristic Value Assignment	
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MobileMatriX Migration	MMX on Dongle Migration
MobileMatrix CCPs	
MobileMatrix Dist.Partner CCPs	🗁 Display logs
Installation Media	
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MMX Standard Demo Edition	
MMX Professional Demo Edition	
MMX on ArcGIS Demo Edition	🖌 🔞 🗞 Technical Information 🔉 🖨 🗟 Current display variant 🚱 🚱 🕒 Pri
MMX Standard Evaluation	
MMX Pofessional Evaluation	
MMX on ArcGIS Evaluation	

Add a CCP to continue the migration process.

Characteristic Value Assignment			🖙 MobileMatrix CCPs 🛛 🖂
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MobileMatriX Migration	MMX on Dongle Migration		
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MobileMatrix Dist.Partner CCPs			O No Entry
Installation Media			6011062 1 yr MMX Std. Edition CCP
Dongle available?	available		0111063 2 yr MMX Std. Edition CCP
Dongle no / Equipment no	41380		C 6011064 3 yr MMX Std. Edition CCP
844410 MMX Standard Edition	1 Pc.		
844420 TPS option for MMX	1 Pc.		
844422 GPS option for MMX	1 Pc.		
844425 Stakeout option for MMX	1 Pc.		
844426 Layout option for MMX	1 Pc.		
844427 Georeferencing opt. MMX	1 Pc.		
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4. The CCP and all software options to be migrated are listed. The migration process is completed.

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Mobile	MobileMatriX Migration			MMX on Dongle Migration		I		▲			
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Mobile	eMatrix	Dist.Partner	CCPs				i				
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8444	20 TPS	option for M	4MX		1 Pc.		i				
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#### All migration articles are free of charge!

Once the Dongle migration article was ordered, a new license file is generated and attached to your equipment in myWorld.

In general you can find all needed items for the update on myWorld – the software files as well as the licenses.

After having installed the new version of Zeno Office or MobileMatriX, you're ready to work free of hardware dongles.



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